

June 12, 2023

## End of Life Notification: Master 800, Master 2400

This is an End of Life (EOL) product notice for the Master 800 and Master 2400 sensor networking hubs. These products have been replaced by the Master 810 and Master 2410 products, first released in 2017.

Please note that the Master 810 and 2410 do not support the event channel, which is used by chroma+scan devices. If you require assistance transitioning chroma+scan systems that use the event channel, please contact LMI support ([support@lmi3d.com](mailto:support@lmi3d.com)). The Master 810 and Master 2410 also have different connector and port layouts as described in this notice, but maintain the same form factor.

The end of service date below is an estimate based on component availability. Where components have become obsolete, LMI Technologies has completed a last-time buy to secure inventory based on historical repair volumes.

Part Description	Part Number	LTB Date	Estimated End of Service	Replacement Part
Master 800	30681	Dec. 31, 2023	Dec. 31, 2027	Master 810, 301114
Master 2400	30650	Dec. 31, 2023	Dec. 31, 2027	Master 2410, 301115

**Note:** The service period of repaired devices ends on the End of Service date indicated above.

Please review the table below for a summary of differences between these products.

	Master 800/2400	Master 810/2410
Datasheet	<a href="#">Datasheet</a>	<a href="#">Datasheet</a>
Input Voltage	+48 VDC	+24-48 VDC
I/O Connector	12-pin Phoenix	10-pin Phoenix
Encoder	8-pin Phoenix connector	11-pin Phoenix connector
Network Connection	Link Port	None



The above information is effective immediately. If you have any questions, please write to [contact@lmi3d.com](mailto:contact@lmi3d.com) or contact your LMI Account Manager.