

December 14, 2021

IMPORTANT: New Gocator 1300 Series Hardware Version

Due to an unplanned electronic part obsolescence, LMI will be **transitioning future Gocator 1300 orders to a new hardware version**. This hardware version incorporates a new internal controller, and will require the use of Gocator Firmware version 5.3 SR2. This change, and the release of 5.3 SR2 is expected to take place early Q1, 2022 and **may affect existing orders that are pending confirmation**.

This will result in the **End of Life (EOL)** of the existing Gocator 1300 hardware versions for affected models.

For installations already running Gocator Firmware 4.x and later the impact of this transition is expected to be minimal. Installations using Gocator Firmware 3.x will not be supported by the new hardware version, and will require software changes as part of the transition to 5.3 SR2 firmware.

This notice contains the following information:

- Summary of affected models and firmware compatibility considerations
- End of Life and Service Window
- 3.x firmware transition guides
- Detailed part number lists

We apologize for any inconvenience this may cause.

Sincerely,

LMI Team

Summary of affected models and firmware compatibility considerations

Active Hardware Versions	New Versions	Firmware Compatibility Considerations
Gocator 1300A/B	Gocator 1300C	Installations running Gocator 3.x Firmware: • 3.x firmware is no longer supported • 3.x Firmware will not run on C version hardware • See “3.x to 5.x transition Guides” Installations running Gocator 4.x and Gocator 5.x Firmware: • No changes to SDK applications • No changes to job files • C versions must run 5.3 SR2 Firmware • A/B versions are supported by 5.3 SR2 Buddy and Multi-Sensor Systems: • A/B/C sensors may be buddied, provided they are using the same firmware • Buddied systems containing a C version sensor must use 5.3 SR2

End of Life and Service Window

With the introduction of the new hardware version, previous models are considered to be **End of Life (EOL)**. As this EOL was driven by an unexpected obsolescence, we are regrettably unable to offer an estimated service window. Any units returned for repair that require a new internal controller will be returned as the latest hardware version C.

If a controller replacement is not required, the units will be returned with no change to the hardware version.

Model Version	Service Window
Gocator 1300A/B	None Units requiring a new controller will be returned as C version.

3.x to 5.x Transition Guides

To assist in your transition the following resources are available:

[Setup Migration Guide - 3.x to 4.x and later](#)

The Gocator 4.x interface builds on the Gocator 3.x interface, greatly improving the workflow in setting up a sensor and providing much new functionality. This guide describes the differences between setting up sensors using the Gocator 3.x and Gocator 4.x interface.

[SDK Migration Guide - 3.x to 4.x and later](#)

The Gocator 4.x SDK builds on the Gocator 3.x SDK, greatly improving the workflow in setting up a sensor and providing much new functionality. This guide describes the differences between controlling sensors using the Gocator 3.x SDK and the Gocator 4.x SDK.

For additional assistance please contact support@lmi3d.com.

Detailed Part Number List

Current Part Number	New Part Number
311320A-3B-01-T	311320C-3B-01-T
311320A-3R-01-S	311320C-3R-01-S
311340A-3B-01-S	311340C-3B-01-S
311340A-2M-01-S	311340C-2M-01-S
311340A-3R-01-S	311340C-3R-01-S
311350B-3B-01-T	311350C-3B-01-T
311350B-3B-01-S	311350C-3B-01-S
311365B-3B-01-S	311365C-3B-01-S
311370B-2M-01-T	311370C-2M-01-T
311370B-3B-01-S	311370C-3B-01-S
311380B-3B-01-S	311380C-3B-01-S
311390A-3B-01-S	311390C-3B-01-S