



B8, B8A, B800, B1600 Sensor Repairs Moving To Scan Solutions

Posted on November 5, 2013

Dear DynaVision customers,

This notice is to inform you that beginning November 15th, 2013, Scan Solutions will be handling all DynaVision B8, B8A, B800, and B1600 repairs as LMI Technologies' authorized repair facility.

Repairs will continue to be transacted through LMI Technologies. Please continue to send your RMA requests to our customer service team at repairs@lmi3d.com. Please note that the **product needs to be shipped directly to Scan Solutions**.

Additionally, due to relocation of tools (calibration and alignment benches), inventory, etc. there will be a temporary increase in repair turnaround time.

A veteran in the wood manufacturing industry, Dan Cook of Scan Solutions has over 15 years of experience specializing in sensor solutions. His skills and experience will provide OEM customers with the support they need for repairing these sensors.

If you have any concerns regarding the new repair process, please give us a call.

Best Regards,

Gemma Disher
Corporate Account Manager

Mark Maleta
Senior Account Manager

Peter Wiklund
Regional Development Manager